



## **Warranty Statement:**

**This Warranty Statement applies to End Users, Original Equipment Dealers, Groeneveld-BEKA Distributors and TWIN System Re-seller Partners. For units sold and installed within the Australasia Market.**

**Note: this statement does not apply to systems factory installed by the Original Equipment Manufacturer refer footnote for definition.**

### **First Year Warranty Agreement:**

There is a one year 3000 hr manufacturer warranty on all components and workmanship for a one year period from the date of installation.

#### **This warranty includes**

:

- Replacement of Groeneveld-BEKA parts due to faulty manufacture.
- Replacement of Groeneveld-BEKA parts which have been installed in such a way that normal machine operation caused the failure.
- Reasonable Travel & Labour costs incurred for the warranty repair to be actioned and completed. (Groeneveld-BEKA approved labour rates only).
- Freight costs incurred (road freight costs only) for the warranty replacement parts to be shipped to the customer.

#### **This warranty does not include:**

- Replacement of Groeneveld-BEKA parts deemed faulty by damage or neglect.
- Replacement of machine components which have been damaged through neglect, misuse or lack of regular system inspection.
- Consequential damages or replacement of machine components which have been damaged through failure to manually supply lubricant to grease points in the event of a system malfunction.

## **Second and Third year Manufacturers Parts Warranty Agreement:**

Groeneveld-BEKA has developed its own grease specifically for use in its Automatic Greasing Systems. Should a customer choose to use the advantage of extended Greenlube warranty, Groeneveld-BEKA Greenlube EP2 must be used exclusively in the system. If Groeneveld-BEKA Greenlube is used exclusively a Major parts only extended warranty is agreed upon and extended to:

Three years or 6000 machine hours on major components from date of installation.  
(see table #1)

### **This warranty extension includes:**

- Replacement of Groeneveld-BEKA major component parts due to faulty manufacture.

### **This warranty extension does not include:**

- Replacement of Groeneveld-BEKA parts deemed faulty by damage or neglect.
- Travel and labour charges to all warranty service calls or warranty repairs after two years or 3000hrs of service from date of installation, whichever comes first.
- Replacement of machine components which have been damaged through neglect, misuse or lack of regular system inspection.
- Replacement of machine components which have been damaged through failure to manually supply lubricant to grease points in the event of a system malfunction.

## **Major Component List-Table #1**

TWIN Pump Unit  
Manifold Blocks & Metering Units  
Electronics "Displays/Timers"  
Pressure Switch

Footnotes:

- **For warranty conditions on OEM factory fitted twin systems please refer to your OEM dealership. All warranty related matters on OEM fitted equipment must be referred through the OEM warranty Channels**
- Or where installation work was not carried out by Groeneveld-BEKA personnel all terms revert to a 12 month Parts Only Warranty applicable from date of sale, all other costs are the responsibility of and at the discretion of the installer. Groeneveld-BEKA will not accept any costs in lieu of payment by a third party it is the responsibility of the user to pursue any reimbursement directly from the third party supplier.
- Groeneveld-BEKA reserve the right to request a copy of sale invoice as proof of purchase before accepting or reviewing any claim for warranty.