



## **Warranty Statement:**

### **Electric Piston (Axial Pump) Single Line “Zero” System**

Warranty Statement for End Users, Original Equipment Dealers, Groeneveld-BEKA distributors and single Line System Re-seller partners.

12mths Labour 24mths Major components & 36mth “Conditional Extension” on Major Parts

#### **First year Warranty Agreement:**

Groeneveld-BEKA guarantees all components and installation workmanship for 12 months from the date of installation.

#### **This warranty includes:**

- Replacement of Groeneveld-BEKA parts due to faulty manufacture.
- Replacement of Groeneveld-BEKA parts which have been installed in such a way that normal machine operation causes the failure.
- Labour costs incurred for the warranty repair to be actioned and completed. (Groeneveld-BEKA approved labour rates only)
- Freight costs incurred (road freight costs only) for the warranty replacement parts to be shipped to the customer.

#### **This warranty does not include:**

- Replacement of Groeneveld-BEKA parts deemed faulty by damage or neglect.
- Replacement of components which have been damaged through neglect, misuse or lack of regular system inspection.
- Replacement of components which have been damaged through failure to manually supply lubricant to grease points in the event of a system malfunction.

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## Second Year Manufacturer Parts Warranty Agreement:

Groeneveld-BEKA guarantees all major system components for a 24 month period from date of installation, (see table #1 for list of major components)

### This warranty includes:

- Replacement of Groeneveld-BEKA parts due to faulty manufacture.
- **Conditional** acceptance of Groeneveld-BEKA approved labour rates only (see Third year for conditions)

### This warranty does not include:

- Replacement of Groeneveld-BEKA parts deemed faulty by damage or neglect.
- Replacement of components which have been damaged through neglect, misuse or lack of regular system inspection.
- Replacement of components which have been damaged through failure to manually supply lubricant to grease points in the event of malfunction.
- Labour costs incurred for the warranty repair to be actioned and completed. (Refer conditional extension terms)
- Any Freight costs incurred.

## Third Year Conditional Parts Warranty Agreement:

Conditional on the exclusive use of Groeneveld-BEKA supplied Greenlube 0 grade greases throughout the life of the system, Groeneveld-BEKA will extend the Major components warranty terms to 36 months and also extend coverage of labour costs for the replacement of Major components up to 24 months.

Where for any reason exclusive use is in reasonable doubt or can't be proven Groeneveld-BEKA retains the right to void all extension terms even where a customer can provide prove of consistent purchase of Groeneveld-BEKA Grease.

### This warranty includes:

- Replacement of Groeneveld-BEKA parts due to faulty manufacture.

### **This warranty does not include:**

- Replacement of Groeneveld-BEKA parts deemed faulty by damage or neglect.
- Replacement of components which have been damaged through neglect, misuse or lack of regular system inspection.
- Replacement of components which have been damaged through failure to manually supply lubricant to grease points in the event of a system malfunction.
- Labour costs incurred for the warranty repair to be actioned and completed. (Refer conditional extension terms)
- Any freight costs incurred.

### **Major component list – Table #1**

Single line Electric Axial Pump Unit

Manifold Blocks & Metering units

Electronic timer

Pressure Indicator

### **Footnote:**

*Where installation work was **not** carried out by Groeneveld-BEKA personnel all terms revert to a 12 month Parts Only Warranty applicable for date of sale, all other costs are the responsibility of and at the discretion of the installer.*

*Groeneveld-BEKA will not accept any costs in lieu of payment by a third party it is the responsibility of the user to pursue an reimbursement directly from the third party supplier.*

*Groeneveld-BEKA reserve the right to request a copy of sale invoice as proof of purchase before accepting or reviewing any claim for warranty.*